

# **Travis County MUD No. 10**

500 N Capital of Texas Hwy Bldg 1, Suite #125

Austin, Texas 78746

Office: 512-402-1990

September 16, 2013

**Subject: TechRadium Emergency Notification System  
Or IRIS™ (“Immediate Response Information System”)**

Dear Customer:

Travis County MUD No. 10 Emergency Notification System has contracted with TechRadium, Inc. to provide a web-based emergency notification system for Travis County MUD No. 10 customers. This system has the ability to phone, text and/or email you in the event of a water or wastewater emergency within the District. If you desire to receive these notifications, please complete the attached form and include in the postage paid envelope provided.

TechRadium requires that you be notified, you may incur additional charges from your service provider for messages, including telephone service fees, text message fees, data fees, and other fees as defined in your wireless service rate plan. Please check with your service provider for information regarding these fees.

Again, this notification system will only be utilized for emergencies or other important business of the District.

Welcome to the system and thank you for your participation.

**The Board of Directors  
Travis County MUD No. 10**

Enclosure (2)

# Travis County MUD No. 10

500 N Capital of Texas Hwy. Bldg 1, Suite 125, Austin, TX 78746

Office: 512-402-1990 Fax: 512-402-0304

September 16, 2013

## IMPORTANT INFORMATION Regarding the Emergency Notification System

Travis County MUD No. 10 provides, at no cost to you, an instant Emergency Notification system. In the event of a water or wastewater emergency or service interruption, Travis County MUD No. 10 will notify you through contacting:

- ▶ Home phone      ▶ Text messaging
- ▶ Cell phone      ▶ E-mail

To receive these notifications, please FILL OUT the form below and mail the completed form back, in the envelope provided. Travis County MUD No. 10 is prohibited by law from releasing any of your personal contact information. \*\*\*\*\* **PLEASE PRINT!** \*\*\*\*\*

**SERVICE ADDRESS:** \_\_\_\_\_

Utility Customer Name:

Email Address 1st Option:

Utility Customer Name:

Email Address 2nd Option:

Please indicate how you would like to be contacted: *Please check all that apply*

Priority #1 Phone Number :

Home

Cell

Text

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Priority #2 Phone Number :

Home

Cell

Text

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Priority #3 Phone Number :

Home

Cell

Text

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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\* Phones are contacted based on priority order you select. A message will be left if no one answers.

Customer Signature